



Your physician has referred you to Fairview Endoscopy Center for an **EGD/Colonoscopy**. Our experienced staff includes board certified physicians, registered nurses, certified registered nurse anesthetists (CRNA), endoscopy technicians, and support staff. As you are preparing for your procedure, it is perfectly normal to feel anxious. The information in this packet is designed to answer many of your questions about your procedure and what you can expect the day of your procedure. If you have any further questions, please do not hesitate to contact us at **(478) 277-1929**.

Please note that you can expect to receive more than one phone call from us prior to your procedure. Our facility schedulers work to accommodate your requested procedure date as best we can; however, circumstances may require us to adjust your date slightly. Once your procedure date is finalized, we will call you with an exact time to arrive for your procedure.

You will also receive a phone call to gather information that helps us evaluate criteria for your procedure to be provided at our facility versus the hospital. If you are identified as a patient who requires resources greater than an outpatient endoscopy center can safely provide, we will notify your physician's office to schedule your procedure at Fairview Park Hospital.

Thank you for choosing Fairview Park Hospital for your care. Our experienced staff are committed to providing you with high quality care in a safe and pleasant environment. If there is anything we can do to make your visit more comfortable, please let us know. After your discharge, you may be asked to participate in a patient satisfaction survey. We encourage you to let us know about your experience and what we might do to improve our services.

Fairview Endoscopy Center is an **outpatient department** of Fairview Park Hospital. We are located at **111 Fairview Park Drive in Dublin**.

Requested Procedure Date: _____



General Information & Frequently Asked Questions

Where is the Endoscopy Center located? Fairview Endoscopy Center is located on the campus of Fairview Park Hospital at 111 Fairview Park Drive. From Industrial Boulevard, turn onto Fairview Park Drive. We are the 6th building on the right.

WHAT TO BRING

- Form of identification such as a driver's license
- Current Insurance Cards
- Co-Payment if applicable
- Change of clothes
- A responsible adult driver
 - ✓ You **must** have a responsible adult to receive discharge instructions and drive you home. You cannot drive for 24 hours following sedation of any kind. We also ask that your driver remain at the facility for the entire procedure.
 - ✓ If you have not made arrangements for a driver, your procedure will have to be cancelled and rescheduled for a later date.
- **One** person is allowed to sit in the waiting area; however, a mask is required to be worn at all times. If time permits after you are prepped for your procedure, that person will be allowed to visit with you until time for your procedure. After you awake, that person will be allowed to see you then as well.

WHAT TO WEAR

- Comfortable, loose fitting clothes
- Shoes with non-slip soles (no heels)
- Makeup is allowed
- If you have dentures or partials, you may wear them but do **not** apply glue.
- To prevent loss, leave all valuables at home. Do not bring jewelry or cash.

DOES THE ENDOSCOPY CENTER ACCEPT MY INSURANCE

Fairview Endoscopy Center participates in many insurance plans and managed care contracts. Prior to your scheduled procedure date, we will verify insurance eligibility and benefits and inform you of any co-pay or deductible due at the time of service. A portion of your bill is due the day of your procedure (i.e., co-pay, co-insurance, or deductibles), and we will ask for a deposit unless your insurance documentation notates otherwise. In addition to our facility bill, you will be billed by the physician who cared for you as well as by the anesthesia provider and possibly the pathologist. Please inform us immediately if your insurance coverage changes and if you have a secondary insurance. Should you have any questions please contact our Financial Department at (478) 275-2000.

DO I NEED AN AUTHORIZATION FOR MY PROCEDURE

Some insurance plans do not require a patient to obtain a referral from their primary care physician for certain procedures; however, others do. Once we have reviewed your insurance coverage, we will notify you if an authorization is needed. For most HMO plans an authorization is required.

WHY DO I GET MORE THAN ONE BILL

We will send you one itemized bill for all the services we provide on the day of your procedure. So why do you receive several other bills? Because not all the people who cared for you or services you received were provided directly by the hospital.

Most physicians, surgeons, anesthesiologists, radiologists and pathologists who care for patients are not employees of the hospital. They have their own practices and provide services to patients in many patient care settings. They then bill for these services themselves directly to patients (or the patient's insurance company).

WHAT TO EXPECT THE DAY OF YOUR PROCEDURE

Upon arrival to the center, please check in at the registration desk. The receptionist will confirm your correct address and contact information. They will also review your current insurance information. Please have your insurance cards and a form of ID with you at check in.

Upon completion of your registration process, a nurse will start an IV so necessary medications can be administered by the CRNA. Because of the medications, you will probably remember little or none of the unpleasant part of the actual procedure. Heart, lung, and blood pressure functions are monitored continuously by the nurse and the CRNA during your procedure to ensure safety.

WHAT TO EXPECT AFTER MY PROCEDURE

After the procedure, it will take you about half an hour to wake up. Most people are in and out of the Endoscopy Center in 2-3 hours. Because you will be receiving moderate sedation, you will need a ride home and will not be able to drive for at least 24 hours. If polyps are removed, there is a small risk of bleeding for up to two weeks afterward. Your physician may discuss the results with you right away, or you may be given a follow-up appointment to review the results. Discuss any medicines you take to understand if they can be restarted right away. Once you are home, you may feel tired from the sedation and need to rest for a few hours.

You will probably be able to resume your previous diet and most of your normal activities about six hours after the procedure. We recommend you **not** eat foods that are spicy, greasy, or that will cause you to have increased gas. Breakfast foods (grits, eggs, and toast) are good choices.

WHEN TO CALL YOUR PHYSICIAN

Call your physician right away if you experience any of the following after your procedure:

- Severe belly (abdominal) pain
- Fever of 100.4° (38°C) or higher or as directed by your physician
- Rectal bleeding or bloody bowel movements
- Nausea or vomiting
- Weakness or dizziness